

INTEROFFICE MEMORANDUM

<u>DATE:</u>	December 13, 1990	<u>FROM:</u>	Info
<u>PRODUCT:</u>	WordPerfect	<u>VERSION:</u>	5.0
<u>RELEASE DATE:</u>	6/12/89		
<u>STR #:</u>	30,995		
<u>SUBJECT:</u>	Facelift Font Problems - Contact Bitstream		

Problem:

The customer is using Bitstream Fontware and Facelift together. All fonts from both programs are in the same .PRS file. He has "Format Retrieved Documents for Default Printer" set to "Yes." When he brings in any of his files that have Fontware fonts in them, WP does a poor substitution with the scaleable fonts in Facelift. Large fonts change to Amerigo and small fonts change to Roman 801. He is using an HP LaserJet Series II.

Answer:

The customer should call Bitstream regarding Facelift operations and problems. In the Facelift documentation, there is a small 4 page Guide that explains there will be problems when converting Fontware fonts to Facelift fonts. Any questions can be directed to Bitstream.

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